



Living Well
North Tyneside
Supporting Health and Wellbeing

Carers Federation ICA

North East NHS Independent Complaints Advocacy

Unhappy with your NHS treatment or care? Want to make a complaint but you're not sure where to start? This is where North East NHS Independent Complaints Advocacy (ICA) can help.

ICA is free, independent and confidential,.

Please call Freephone Helpline 0808 802 3000 or email ica@carersfederation.co.uk

Website: <https://www.carersfederation.co.uk/services/independent-complaints-advocacy/locations/north-east-ica/>

Please feel welcome to contact our Free Helpline to arrange a face to face meeting at our Gateshead Office if this is your preferred means of communication.

We are available to meet with you on Wednesdays from 10.30am until 1pm

Carers Federation ICA



0808 802 3000 or 0191 4788350



ica@carersfederation.co.uk



North East NHS Independent Complaints Advocacy
Carers Federation ICA
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NE8 3HU



www.carersfederation.co.uk



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@NorthEastNHSICA



Last Updated - 23rd May 2023

Services

No Services

Events

No Events

Activities

No Activities
