

Healthwatch North Tyneside is your local health and care champion.

## Have your say

If you've recently visited your GP, or local hospital, or used any health and care service in North Tyneside we want to hear from you. Whether you've had a good or bad experience, we can use your feedback to improve services for everyone by sharing it with NHS leaders and other care providers. We're completely independent and impartial and anything you tell us is confidential.

Tell us what was done well or what could be improved about a local service by leaving your feedback<u>on our online</u> Feedback Centre.

## Helping you find the information you need

Our **Health and Care Information Service** can help you to find reliable and trustworthy health and care information to enable you to get the support you need. This could be:

- · How to access a social care service.
- Finding a service such as a dentist, pharmacy, urgent care, GP etc.
- Making a complaint.

Our service is free, simple to use and can be accessed by phone or online.

Helpline 0191 263 5321

Email: info@hwnt.co.uk

Online: Online contact form or our website.

We are members of the **Mental Health Alliance**. You can read more about ithere.





info@hwnt.co.uk

Healthwatch North Tyneside
Spirit of North Tyneside Community Hub
2nd Floor Wallsend Customer First Centre
16 The Forum
Wallsend
NE28 8JR





**f** @HealthwatchNT

@healthwatchnt

Last Updated - 14th August 2024

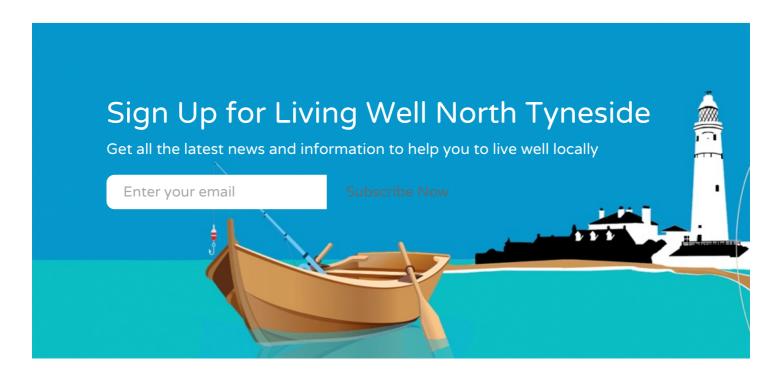


## Services

Volunteering with Healthwatch
Menopause - Information and Support
Healthwatch North Tyneside engagement and involvement
Healthwatch Health and Care Information Service
Healthwatch Feedback Centre for health and care services
Learning Disability Care Forum

## Things to do

No Activities



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